

Mohamed Musa Adam Ibrahim , Waiter

Doha, Qatar | Contact 50110741- 71081967 – binmusa67@gmail.com

OBJECTIVE

With over 4 years of comprehensive experience in the banking sector, I am proficient in delivering superior customer service and expertly presenting tailored financial solutions .I am committed to leveraging my skills to enhance operational efficiency and elevate customer satisfaction levels within a dynamic banking environment .

EDUCATION

- Bachelor's Degree in Economics and political sciencs, OUMDRMAN ISLAMIC UNIVERSITY 2018

PROFESSIONAL EXPERIENCE

Export Development Bank, sudan, khartoum | Customer Service Representative and Teller | 2020 - present

- Excel in front-line customer service roles, adeptly handling inquiries and transections with professionalism and efficiency.
- Expertly manage customer accounts and process transactions, providing personalized financial product recommendations .
- Collaborate effectively with team members to ensure a cohesive customer experience, highlighting exemplary teamwork and problem-solving capabilities .
- Uphold stringent accuracy in all transactions, strictly adhering to banking regulations and company policies .
- Versatile role encompassing teller, Customer Service, Electronic Check Clearing, Investment Office, and Back Office Operations .
- Developed and applied a broad skill set including organizational and creative thinking abilities .

SPECIAL SKILLS

LANGUAGES

- Fluent in Arabic and English