

# Liza Chhetri



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## **OBJECTIVE:**

Results-driven professional with extensive experience at Amazon Development Center India Pvt Ltd, specializing in the detection and mitigation of financial Risk. Demonstrated expertise in analytical problem-solving and investigative techniques, leading to significant enhancements in anti-fraud systems and risk reduction. skilled in Communication conflict resolution, effectively transforming challenges into actionable solutions. Aiming to leverage these skills to further strengthen organizational integrity and security.

## **PERSONAL INFORMATION:**

Father's Name : Bansu Kumar Chhetri  
Date of Birth : 08/09/2001  
Nationality : Indian  
Marital Status : Single

## **SKILLS**

- Public Engagement
- Effective Conflict Resolution
- Analytical Problem Solving
- Critical Thinking Ability
- Customer Service
- Skilled Verbal Communicator

## **PROFESSIONAL EXPERIENCE**

1. Employer: **Amazon Development Center India Pvt Ltd**

Date: July 2024-April 2025

Designation: Transaction Risk Investigator,

- Reviewed and analyzed financial transactions to detect suspicious activities, such as fraud, money laundering, or other forms of financial crime.
- Utilized data and technology to implement new methods to prevent fraud and company risk.
- Developed procedures and protocols for investigating high-risk transactions. Identified trends in suspicious transactions using data analysis techniques. Responded to fraud alerts, chargebacks and disputes.

## 2. Employer: **Mphasis Limited India**

Date: December 2023-July 2024

Designation: Junior associate, Expense Management

- Managing all aspects of Organizational expenses, cost allocation and vendor contract management by leveraging solutions, data communication service, business control cost and improve their efficiency and optimize their telecom resources
- Email responses with investigating cases and proving solutions, use of critical mind and empirical understanding to draft and create case notes and resolution

## **EDUCATIONAL QUALIFICATION:**

### 1. **Master of Business Administration**

Finance And Human Resources Management, JAIN (Deemed-to-be University), Bangalore (2023-2025)

CGPA: 80%

### 2. **Bachelor of Arts**

Political Science, Journalism and Sociology, St Claret College, Bangalore Karnataka, (2020-2023)

CGPA: 75%

### 3. ISC (Class 12<sup>th</sup>)

Humanities, Loreto Bowbazar, Kolkata West Bengal

CGPA: 92%

## **CERTIFICATIONS**

Certification in Excel

## LANGUAGES:

English (Excellent)

Hindi (Excellent)

Bengali (Excellent)  
Nepali (Excellent)  
Kannada (Moderate)

## **ACTIVITIES AND HONORS**

- Active participant in all co curricular activities
- Secured Prizes for extra curricular at college.