

# ADNANE EL MEKKAOUY

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## OBJECTIVES

To gain more experience working in a Hospitality Industries with an opportunity for growth and career advancement which will provide Self Development and will help me reach personal and corporate goals?

## PERSONAL QUALITIES

Self Driven and Highly Motivated. Have the ability to work & perform under pressure. Can speak and understand English, French, Arabic. Computer Literate.

## SKILLS

- Computer Literate (MS Word, MS Excel, Power Point)
- Customer Service
- Cash Handling
- Balancing of Money
- Administrative task
- Basic Safety Precautions in Working Area

## EXPERIENCES

### CASHIER / RECEPTIONIST

SHERATON HOTEL  
MOROCCO  
YEAR 2013 - 2014

### CASHIER /RECEPTIONIST

Cash Plus  
MOROCCO  
Year 2015 – 2018

### CASHIER/RECEPTIONIST

Wafa Cash  
MOROCCO  
YEAR 2014 - 2015

### CASHIER / RECEPTIONIST

KAYSSI Restaurant  
DOHA, QATAR  
Year 2018 – 2019

- Personally meet and greet guests by delivering excellent customer service at all times.
- Deal with inquiries in a professional and courteous manner in person or over the phone.
- Receive payment by cash, credit card and voucher to the customers.
- Handle cash, credit card and voucher with customer.
- Maintain accurate cash handling procedures at all times.
- Provide great customer service.
- Interact with customers and clients in a pleasant and professional manner.

### **Customer Service / Cashier**

**AL MEERA CONSUMER GOODS.**

**DOHA, QATAR**

**August 2019 - September 2021**

- Provide Great Customer Service
- Provide Customer with information about items. Keep track
- Maintain accurate cash handling procedures at all times.
- Handle cash, credit card and voucher with customer.
- Interact with customers and clients in a pleasant and professional manner

### **Customer Service/ Cashier**

**Angry Birds World Theme Park**

**Doha Festival City**

**DOHA, QATAR**

**June 2021 – October 2024**

- Receive payment by cash, credit card and voucher to the customers.
- Handle cash, credit card and voucher with customer.
- Maintain accurate cash handling procedures at all times.
- Provide great customer service.
- Interact with customers and clients in a pleasant and professional manner

### **Customer Service/ Cashier**

**Lusail Winter Wonderland Theme Park**

**DOHA, QATAR**

**October 2024 up to present**

## **EDUCATIONAL BACKGROUND:**

**YEAR 2012 : Bachelor's Degree in Life Science and Earth**

**2013 : Drivers License "B"**

**2014 : A two-year Study at the University of SIDI MOHAMED BIN ABDALLAH  
Specializing in Life Science and Earth**

**2014 : Certificate of Specialty Design Infographie in Vocational Training and  
Job recovery**

## **PERSONAL INFORMATION**

Date of Birth : January 22, 1991

Nationality : Morocco

Gender : Male

Civil Status : Single

Religion : Islam

**CHARACTER REFERENCE:** Available upon request