



GOKUL V I

+919042639593 \\ gokullalu93@gmail.com \\ <https://www.linkedin.com/in/gokul-v-i->

SUMMARY

Banking professional with 1.5 years of experience at IndusInd Bank as a Business Development Manager, skilled in customer service, KYC verification, CRM handling, and basic cash handling. Currently seeking an entry-level cashier/teller role in a UAE exchange house, leveraging strong communication skills and understanding of remittance and compliance processes.

EXPERIENCE

Bajaj finserv – Sales Officer , Trivandrum

(Oct-2022 to Mar-2023)

- Conducted field sales and telesales
- Performed KYC verification and documentation
- Provided 360° customer support

Indusind Bank – Business Development Manager, Nagercoil

(Mar-2023 to Jan- 2024)

- Performed KYC checks and supported onboarding of savings/current accounts.
- Managed customer queries and promoted digital banking services.
- Maintained and updated CRM with lead follow-ups and customer data.
- Coordinated with operations team to resolve service requests.
- Basic Cash handling with teller and helped in bulk cash collections

Blue Drat(Off role) – Cargo Assistant, Chennai

(Jun-2024 to Nov-2024)

- Loading and unloading cargo
- Packing and handling goods

Annapoorni Hotel – Cashier, Chennai

(Dec-2024 to Jun-2025)

- Handled daily cash and card transactions with accuracy, maintaining balanced cash drawers and ensuring financial integrity.
- Maintained organized records of payments and prepared daily financial reports for owners review.
- Maintained accurate records of all financial transactions and submitted daily cash reports.

EDUCATIONAL QUALIFICATION

Bachelor of Commerce (Corporate secretaryship)

March 2022

Manonmaniam Sundaranar University, Trinelveli

Percentage – 79.9%

MBA (Human Resource Management)

Pursuing Final year

Alagappa University, Karaikkal

CERTIFICATION

Certified Investment Banking operation professional (CIBOP)

Imarticus Learning

- Capital market
- Basic remittance
- Derivatives
- Trade Life cycle
- Basic AML and KYC

SKILLS

Technical skills

- AML and KYC
- MS Excel
- CRM
- Cash handling
- MS Office

Professional skills

- Communication
- Team work
- Time management
- Problem Solving
- Adaptability
- Quick learner

LANGUAGES

- English
- Malayalam
- Tamil

ROLE PREFERENCE : Cashier, Teller, Remittance Assistance, Operation support (Entry level)