

AMMAR AHMED MOHAMED

CONTACT

- +97450901076
- ammар.eng.mhmd141@gmail.com
- Qatar doha
- 18/11/1992

SKILLS

- Willing to take up challenges
- Team player mentality
- Can manage multiple tasks at a time
- Very ambitious and professional aggressive
- Analysis and reporting
- Router Protocol
- Cisco Switches
- Designing Local Area Network
- Optimizing existing LAN / WAN network infrastructu
- Troubleshooting of networking equipment
- MS Office

LANGUAGES

- English (Fluent)
- Arabic (Native)



PROFILE

Seeking for a challenging career to show the best of my professional ability skills and technique to enhance my knowledge and growth in computer and administration



WORK EXPERIENCE

data enter 2024 - PRESENT
Hot Ankara Bakery and Restaurant

- Fast and accurate typing skills
- Excellent attention to detail and organizational skills
- Proficient in MS Office Suite (Excel, Word) and data entry software ([e.g., Google Sheets, SAP])
- Strong problem-solving abilities
- Ability to work independently and manage time efficiently
- High degree of reliability and confidentiality

Call Center 2021 -2023

Zain Sudan
Responsibilities

- Managed high volume of inbound and/or outbound customer calls in a fast-paced environment.
- Provided accurate information about products,service and company policies.
- Resolved customer complaints and issues efficiently, ensuring high levels of customer satisfaction.
- Documented all customer interactions and transactions in the CRM system.
- Collaborated with team members and other departments to resolve complex issues



EDUCATION

Degree in BCA (Bachelor of Computer Application) 2016 - 2019

Osmania University, PG College Secunderabad, india