



Md. Rakib Ahmed

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Career Objective

Customer-focused banking professional with experience in cash handling, customer service, documentation, and compliance. Seeking a Teller or Customer Service role in a reputed Money Exchange or Financial Institution in Qatar.

Professional Experience

Bank Officer / Customer Service

Islami Bank Bangladesh PLC

October 2020 – July 2024 (On Leave)

- Cash handling and counter operations
- Customer service and complaint handling
- Remittance and documentation support
- AML & KYC compliance
- Daily reporting and MIS support

Key Skills

Cash Handling, Customer Service, Remittance, AML & KYC, MS Excel, Data Entry

Education

BA (Honors) in English – North East University Bangladesh (2018)

Language Proficiency

Bangla – Native / High

Proficiency English – High

Proficiency

Hindi – Speaking & Listening (Expert)

Availability

Immediate