



Rahab Badreddine

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Exchange Teller / Remittance Operations

Detail-oriented Money Exchange & Customer Service professional with hands-on experience in digital remittance operations, multi-currency exchange, and customer support. Proven ability to handle financial transactions accurately, verify payments, and provide reliable service while maintaining confidentiality and compliance standards.

Educational Background

Bachelor of Electrical Engineering

Abbas Laghrour University,
Khanchela, Algeria
Jul 2018- Aug 2021

Skills & Proficiencies

- Money Exchange Operations
- Remittance Services
- Cash & Digital Payment Handling
- Transaction Verification
- Customer Service Excellence
- Accuracy & Attention to Detail
- Confidentiality & Compliance Awareness
- Working Under Pressure

Technical Skills

- Digital Remittance Platforms
- Online Payment Systems
- Basic Computer & Office Applications

Language

- Arabic : native
- English :good
- French : good
- German: basic

Work experience

Exchange Operations (P2P Transactions)

Freelance | Digital Financial Platforms
Mars2024-Until now

- Executed exchange and remittance transactions using multiple currencies.
- Ensured accuracy in transaction values and confirmations.
- Maintained high reliability and trust with clients.
- Followed risk awareness and safe transaction practices.

Currencies & Payment Systems:

- Currencies: EUR, USD-equivalent, DZD, RUB
- Digital Assets (Operational Use): USDT, BTC, LTC

Payment Systems:

- Algeria Post (CCP / Baridimob)
- Payeer
- Qiwi
- WebMoney
- Paysera
- Paypal

Customer Service & Remittance Operations

Freelance | Digital Financial Platforms
Jan 2024-Mai 2024

- Assisted customers with currency exchange and digital remittance transactions.
- Processed multi-currency operations with accuracy and timeliness.
- Verified customer payments and ensured secure transaction completion.
- Resolved customer issues related to transfers, confirmations, and delays.
- Maintained transaction records and followed internal procedures.
- Demonstrated professionalism, confidentiality, and strong customer focus.