

OLA AL-HMOUD, CCM, CAMS

AML | CFT | COMPLIANCE | FINANCIAL CRIMES |
TRANSACTIONS MONITORING | FINTECH | GATEWAY |
PAYMENT SERVICES | FRAUD DETECTION | PSP

CONTACT

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📍 Qatar - Doha

PROFILE SUMMARY

Experienced AML/CFT professional with over 7 years in the field, holding CAMS and CCM certifications, Engaged in numerous relevant workshops and courses, complementing a Bachelor's degree in Financial Economics from Hashemite University, Jordan. Passionate about fostering compliance and leveraging expertise to navigate the complexities of financial crime prevention.

PERSONAL INFORMATION

- Date of Birth: April 22, 1992
- Gender: Female
- Nationality: Jordanian
- Marital Status: Single
- Driving License : Jordan

EDUCATIONS

Oct 2010 - Feb 2015

THE HASHEMITE UNIVERSITY

- Bachelor Degree of Financial Economics

CERTIFICATES

Jan 2022

CERTIFIED COMPLIANCE MANAGER (CCM)

- Global Compliance Institute (GCI)

Mar 2019

CERTIFIED ANTI-MONEY LAUNDERING SPECIALIST (CAMS)

- ACAMS

WORK EXPERIENCE

RPME Limited LLC | Qatar - Doha

SEP 2025 - NOW

Senior Compliance Officer and (MLRO) - Approved by Qatar Financial Center Regulatory Authority (QFCRA)

- Develop, review, and update compliance and AML policies and procedures in line with regulatory requirements and best practices.
- Implement training programs to promote employee awareness of legal and regulatory obligations.
- Act as the main point of contact with regulatory authorities, law enforcement, and financial intelligence units.
- Monitor the company's compliance with applicable laws and identify and address areas of non-compliance.
- Prepare regular reports for senior management highlighting key compliance issues, trends, and recommendations.
- Lead investigations into suspected violations or unethical conduct and oversee corrective actions.
- Oversee the implementation of the AML/CFT program to ensure alignment with local and international regulations.
- Monitor transactions to identify and report suspicious activities in a timely and accurate manner.
- Conduct customer due diligence (CDD) and enhanced due diligence (EDD) for high-risk clients and transactions.
- Manage AML systems and tools used for transaction monitoring and risk detection.
- Maintain detailed records of investigations, reports, and actions related to AML activities.
- Conduct periodic risk assessments and develop strategies to mitigate identified risks.
- Ensure staff understand their responsibilities in detecting and reporting suspicious activities.
- Liaise with regulatory bodies to ensure compliance with evolving AML and compliance requirements.
- Promote a strong compliance culture and ensure effective communication of policies across the organization.

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SKILLS

- MS-Office Skills.
- Typing Skills.
- Flexible.
- Teamwork Skills.
- Able to work under pressure.
- Attention to details.
- Communications Skills.
- Time Management Skills.
- Problem Solving Skills.
- Follow-Up Skills.
- Leadership Skills.
- Analytical Skills.
- Decision Making skills
- Multi-Tasking Skills.
- GoAML Skills.

TRAININGS

- AML/CFT and Requirement to implement Security Council resolutions related to TF and prevent the financing of the Proliferation of weapons of mass destruction, Oct 2022. (12 Training Hours)
- AML/CFT/IS Workshops for Jordanian Financial Institutions, Jul 2022.(12 Training Hours)
- Countering the Financing of Proliferation, Jun 2022. (12 Training Hours)
- Jordan Beneficial Ownership Guidance and Training Program, Jun 2022. (6 Training Hours)
- Sanctions and Embargo,May 2019. (14 Training Hours)
- Compliance and AML, Nov 2017. (9 Training Hours)

WORK EXPERIENCE

Noqoody Payment Services | Qatar - Doha OCT 2024 - SEP 2025
Money Laundering Reporting Officer (MLRO) - Approved by Qatar Central Bank (QCB)

- Develop and maintain AML/CTF policies and procedures in accordance with regulatory and international standards.
- Establish a robust AML/CTF compliance framework aligned with risk-based approach principles.
- Manage the end-to-end Suspicious Transaction Reporting (STR) process, including detection, analysis, and submission to the FIU.
- Design and deliver targeted AML/CTF training programs to enhance staff awareness and compliance culture.
- Conduct periodic AML/CTF Risk Assessments covering customers, products, services, and geographic exposure.
- Implement and monitor Transaction Monitoring Systems (TMS) to detect red flags and unusual activity.
- Perform Name Screening and Sanctions Screening against updated watch lists and embargoed entities.
- Oversee Know Your Customer (KYC) and Customer Due Diligence (CDD) processes, including Enhanced Due Diligence (EDD) for high-risk clients.
- Act as the primary point of contact for regulatory authorities and ensure audit and inspection readiness.
- Ensure proper Record Retention in line with AML regulatory obligations and internal policy.
- Continuously update internal controls in response to changes in AML laws, typologies, and regulatory expectations.
- Investigate compliance breaches and manage remediation of AML-related complaints or violations.
- Apply risk-based measures for Politically Exposed Persons (PEPs) in line with FATF guidance.
- Collaborate with technology teams to enhance AML tools such as automated monitoring and alert systems.
- Safeguard confidentiality and integrity of client data and internal investigation outcomes.

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LANGUAGES

- Arabic : Native
- English : Intermediate

REFERENCES

- Available Upon Request

ADDITIONAL INFORMATION

- All my academic certificates are fully attested and officially recognized in both the United Arab Emirates and the State of Qatar.

WORK EXPERIENCE

Al Alami Financial Services | Jordan - Amman DEC 2021 - JAN 2024

AML / CFT Compliance Manager - Approved by Central Bank of Jordan (CBJ)

- Monitor updates from the Central Bank of Jordan and AMLU, and update company policies accordingly.
- Set strategic goals, draft public policies, and support decision-making in Compliance.
- Manage emails, respond to correspondents, and ensure timely follow-ups.
- Address regulator and AMLU inquiries promptly to maintain compliance.
- Review KYC/E-KYC forms for completeness and accuracy.
- Test and improve the compliance monitoring system regularly.
- Prepare and submit periodic reports to the Central Bank.
- Present monthly and quarterly reports to the Compliance Committee.
- Investigate suspicious activities related to AML/CFT and take corrective actions.
- Submit SARs and STRs accurately via GoAML or manual submission.
- Develop training and branch visit work plans for committee approval.
- Conduct training for new employees on policies and procedures.
- Perform risk-based assessments to mitigate potential risks.
- Design and update KYC/E-KYC forms as per compliance needs.
- Approve or reject remittances based on policies and procedures.
- Screen customers and remittance parties against sanctions lists.
- Ensure full compliance with local and global regulations.
- Promote a compliance culture and encourage reporting of suspicious activities.

Alawneh Exchange | Jordan - Amman AUG 2017 - DEC 2021

AML / CFT Compliance Officer

- Review KYC/E-KYC forms regularly for completeness and accuracy.
- Monitor and categorize AML alerts daily.
- Respond to AML questionnaires and submit required documents.
- Track updates from CBJ and AMLU.
- Reply promptly to official inquiries with accurate information.
- Handle global sanctions screening alerts.

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WORK EXPERIENCE

Alawneh Exchange | Jordan - Amman

AUG 2017 - DEC 2021

AML / CFT Compliance Officer

- Prepare and submit compliance reports on time.
- Analyze suspicious activities and take necessary actions.
- Investigate fraud, AML, and CFT cases to prevent financial crimes.
- Support work plan preparation, including training schedules and branch visits.
- Assist in developing training materials aligned with company plans.
- Contribute to risk-based assessment to identify and reduce risks.
- Help create and update KYC/E-KYC forms.
- Approve or reject branch remittances per company policies.
- Submit SARs/STRs to AMLU via GoAML or manual forms accurately and on time.

Alawneh Exchange | Jordan - Amman

JAN 2016 - AUG 2017

Customer Relations Officer (Teller)

- Prepare KYC documents for new customers in the branch, ensuring compliance with regulations and industry standards.
 - Interact with customers daily, addressing their inquiries and resolving any concerns to maintain satisfaction.
 - Assist in processing and ensuring the successful completion of money remittances.
 - Provide currency exchange services, enabling customers to convert one currency to another efficiently.
 - Make necessary changes to remittances, such as editing or deleting transactions upon customer requests.
 - Verify daily balances against audit records to ensure the accuracy of financial data.
 - Review and investigate remittances with issues, identifying the cause and coordinating with relevant departments to ensure customer delivery.
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