

Aireene D. Cariño

Al Shefallahiya St Bin Mahmoud Doha Qatar

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OBJECTIVE

Seeking for the challenging position where I can fully utilize my skills and abilities to the maximum with the aim of achieving set goals and objectives, with full exploitation of my hardworking abilities. I am a passionate best practice advocate who possesses extensive face to face customer experience, and who has the ability to make customers feel special.

WORK EXPERIENCE:

O MOPO Restaurant

Position: Waitress / Cashier

August 17, 2025 – January 11, 2026

- Overseeing daily store operations, ensuring excellent customer service.
- Doing also Inventory, Ordering and Checking Expiry
- Maintaining Store standards and assisting in Guest Concern.

O Al Mana Restaurant Food and Company (McDonalds Qatar)

Position: Customer Experience Manager

November 09, 2022 – August 12, 2025

- Hospitality Expert: Serve as the main point of contact for in-store customer experience, acting as the hospitality lead for the restaurant.
- Feel Good" Moments: Create positive and memorable moments for guests to exceed their expectations.
- Creating a positive in-store experience by interacting with Guest, resolving issues and assisting with restaurant – specific initiatives.

O RCBC Bankard Services Corporation

Position: Junior Assistant Manager – Credit Analyst

August 28, 2015 – November 09, 2022

- Responsible in the credit review of the applicant's eligibility and credit profile, recommends approval based on the results of the evaluation.
- Check correct spelling of the applicants embossed name. Check computation of the credit limit. Card type must be consistent with the credit limit assignment.
- Decline the application if found to have legitimate negative credit findings or information gathered are characterized by a fraud application.

- Recommends approval of acceptable applications.
- **GOLDEN ARCHES DEVT CORP. (McDonalds Philippines)** Position: Service Crew July 2013 - June 2015

PERSONAL INFORMATION

AGE	:	31
DATE OF BIRTH	:	December 07, 1994
PLACE OF BIRTH	:	Morong, Rizal
NATIONALITY	:	Filipino
HEIGHT	:	5'0
WEIGHT	:	60 kg
CIVIL STATUS	:	Single
LANGUAGES	:	Filipino, English
RELIGION	:	Roman Catholic

EDUCATIONAL BACKGROUND:

Primary:	Rizal Technological University - Philippines Bachelor of Science in Business Administration Major in Management 2011 - 2015 (Graduated)
Secondary:	Benjamin B. Esguerra Memorial National High School 2007 - 2011 (Graduated)
Elementary:	Dolores Elementary School 2001– 2007 (Graduated)

CERTIFICATION:

- **Guest Experience Leader Class (Doha Qatar)** August 11 – 12, 2024
- **Leading Hospitality Workshop (Doha, Qatar)** December 08, 2024
- **Food Handler Certification by BOECKER (MOPH)** November 30, 202

CHARACTER REFERENCES:

Mr. Ivan Kurt P. Austria Asseer
Time (Umm Salal Branch) Shift
Manager
+974 5137-0621

I hereby certify that all given information is true and correct to the best of my knowledge and ability

Aireene D. Cariño
Applicant