



Zeeshan

Branch Services Officer

0316-7977103

zeeahnali411@gmail.com

Wazirabad, District
Gujranwala, Pakistan

EDUCATION

Bachelor / Associate Degree in Commerce (ADC)

University of Gujrat
Sep-2020 - Jun-2022

Matriculation

Board of Intermediate & Secondary
Education, Gujranwala
Sep-2015 - Jun-2017

SKILLS

- KYC & AML Compliance Support
- Cash Handling & Teller Operations
- Remittance Processing
- Customer Service & Complaint Handling
- Sales Support & Cross-Selling Assistance
- Transaction Accuracy & Attention to Detail
- Record Keeping & Documentation Handling
- Operational Controls & Process Compliance
- Teamwork & Coordination
- Time Management & Work Discipline
- MS Word
- Excel
- PowerPoint

OBJECTIVE

To build a long-term career in the banking and financial services sector where I can apply my operational, customer service, and compliance knowledge while continuing professional growth.

EXPERIENCE

Banking Services Officer (BSO)

Apr-2024 - Present

Meezan Bank LTD

Handling daily cash transactions and teller operations according to bank procedures. Processing and managing remittance transactions with accuracy and proper documentation. Performing KYC checks and supporting AML compliance during customer onboarding and transactions. Providing professional customer service, resolving queries, and guiding customers on banking processes. Supporting sales activities and assisting in promoting relevant banking products/services while maintaining compliance with internal controls.

Teacher

Sir Syed Pilot School

Delivered classroom teaching and maintained a disciplined learning environment. Prepared lesson plans and assessed student performance. Supported student development through structured instruction and guidance.

INTERESTS

- Reading books and newspapers
- Playing cricket
- Learning about banking products and financial services
- Personal development and skill-building

CERTIFICATIONS

JAIBP – Stage 1

Cleared

JAIBP – Stage 2

Cleared

JAIBP – Stage 3

Appeared – Result Awaited

LANGUAGES

Urdu English Punjabi Hindi