

# AHAMMED ANISH ABDUL WAHAB

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[LINKEDIN](#)



## PROFESSIONAL SUMMARY

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Reliable and motivated professional with hands-on experience in customer-facing roles within structured and regulated environments, including retail banking and foreign exchange operations. Known for being a quick learner with strong attention to detail, clear English communication, and the ability to adapt quickly to new systems and processes. Experienced in handling transactions, customer documentation, and operational procedures in fast-paced settings. Currently in Qatar on a transferable work visa, seeking an opportunity to learn, grow, and build long-term stability with a reputable organization.

## CORE COMPETENCIES

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I Treasury Management & Foreign Exchange | Multi-currency Handling (30\* Countries) | POS System Operations Transaction Accuracy | KYC/KYP g. Regulatory Compliance | Banking product Expertise (Chequing, Savings, Credit Cards) | Client Relationship Management Service Excellence | Sales Optimization & Performance Recognition | Team Leadership & Staff Training | Strategic Marketing & Customer Engagement | Attention to Detail Zero Cash Mismatch | Multilingual Communication (4 Languages) | MS Office Suit (PowerPoint, Word, Excel)

## EXPERIENCE

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July 2025 – Dec 2025

**FINANCIAL SERVICES REPRESENTATIVE**  
**Canadian Imperial Bank of Commerce (CIBC)**  
TORONTO

- Provide expert guidance on banking products including chequing, savings, credit cards, and foreign exchange services to a diverse, international clientele in a high-traffic, post-security airport environment.
- Manage treasury operations and multi-currency transactions. serving clients from over 30 countries daily
- Execute KYC/KYP procedures to ensure full regulatory compliance and mitigate risk.
- Consistently achieve highest team sales, awarded the 250 Purpose Award for outstanding performance.
- Foster strong client relationships, earning positive feedback and enhancing satisfaction.
- Demonstrate leadership in daily operations, mentoring colleagues and supporting team success.

Feb 2024 - June 2025

- Deliver personalized financial solutions and resolve complex client issues efficiently, often under tight schedules and high volumes.
- Support onboarding and account management, ensuring accuracy and service excellence in a fast-paced setting.

#### **STORE SUPERVISOR**

##### **Rowe Farms**

Leslieville, ON

- Managed daily store operations, overseeing opening and closing procedures, cash reconciliation, and staff scheduling.
- Handled POS transactions, ensuring accuracy and efficiency in all sales and payment processes.
- Conducted weekly inventory checks, maintained stock levels, and coordinated with vendors for timely replenishment.
- Led cash management activities, including deposits, floats, and end-of-day balancing with zero discrepancies.
- Delivered high-quality customer service, resolving escalated concerns and maintaining positive client relationships.
- Trained, mentored, and supervised new and existing staff, elevating team productivity and service standards.
- Implemented process improvements that reduced shrinkage by 15% and enhanced operational efficiency.
- Ensured compliance with health, safety, and company policies throughout store operations.
- Supported promotional activities and upselling initiatives, contributing to a increase in sales.
- Maintained accurate documentation for inventory, cash, and staff performance.

Feb 2023 - Dec 2023

#### **CUSTOMER SERVICE REPRESENTATIVE**

##### **Sugar Wharf Farm Boy Inc**

Toronto, ON

- Boosted sales by 20% through targeted upselling, cross-promoting seasonal products, and proactively engaging customers with tailored recommendations.
- Enhanced customer retention by providing personalized service, remembering regular customers' preferences, and following up on previous requests or feedback.
- Led team training initiatives, developing onboarding materials and delivering hands-on guidance for new hires, which increased overall team productivity by 25%.

- Supported the launch of new product lines by organizing in-store sampling events and gathering customer feedback for management.
- Coordinated with the merchandising team to optimize shelf layouts, ensuring high-visibility placement for promotional items and bestsellers.
- provided attentive service during peak hours, maintaining composure and efficiency in a busy retail environment.
- Resolved challenging customer concerns with professionalism and empathy, contributing to a positive store reputation in the neighbourhood.

Sept 2022 - Dec 2022

#### **INVENTORY ASSOCIATE**

##### **WIS International**

Etobicoke, ON

- Performed inventory counts with accuracy in a high-paced environment.
- Utilized handheld scanning devices and inventory management software to efficiently track and reconcile stock levels.
- Collaborated with team members to resolve discrepancies, ensuring timely and accurate reporting to supervisors

## EDUCATION

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SEPT 2022 - APR 2024

#### **GLOBAL BUSINESS MANAGEMENT**

**Georgian college, Toronto, ON (GPA: 9.0/10)**

Key Projects:

- Streamer Hearing Software Marketing: Designed cost-effective strategies for software aiding the hearing-impaired.
- Capital Markets & AI in Business: Completed certifications and coursework on investment tools and emerging technologies.

JUL 2017 - MAR 2020

#### **BACHELOR'S IN BUSINESS ADMINISTRATION**

**Al Azhar College of Arts Science, Kerala (GPA: 9.0/10)**

Key Projects:

- Investment Project on Hedge Equities: Fundamental analysis of risk return dynamics.
- Employee Grievance Handling Mechanism: Research paper presented at a national seminar.
- Comparative Study of Business Loans: Analysis of products from SBI and ESAF Bank.

## REFERENCES

Available upon Request