

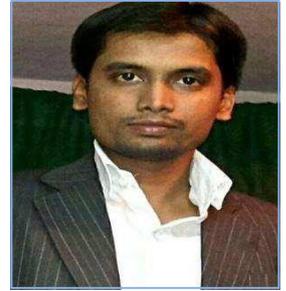
CURRICULUM VITAE

SYED WASI ULLAH HUSSAINI

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DOHA, QATAR.

Mobile: - +974-33960364



CAREER OBJECTIVE:

To be part for of the Housekeeping Department having more than 14 years of experience, where I can contribute to its success in an attentive, friendly, efficient and courteous manner, and provide all guests with quality service, while efficiently managing expenses and maximizing service levels.

EDUCATIONAL OUALIFICATIONS:

- S.S.C – Higher Secondary Board (Osmania University Hyderabad)

TRANING:

- Well-developed computer skills, including proficiency in Microsoft Word and Excel
- First Aid and Fire Safety and General Safety Course

LANGUAGES:

- English, Hindi. (Read/Speak)

WORK EXPERIENCE SUMMERY:

- Currently working as a Section Supervisor in Housekeeping Department of Al Baladi Holding
- From 02/10/2012 to 30-06-2022 as a Accommodation in charge in Souq Waqif Hotel
- 4 years worked as messenger in a private sector at Hyderabad India
- APSRTC depot controller at Hyderabad India
- **Valid Qatar driving license**

PERSONAL SKILLS:

- Comprehensive problem-solving abilities,
- Excellent verbal and written communication skills,
- Hard working, punctual and flexible
- Quality Management
- Bookkeeping
- Problem Resolution
- Customer Service
- Good knowledge of all major roads of Qatar

WORK EXPERIENCE

HOUSE KEEPING SUPERVISOR

SOUQ WAQIF HOTEL Doha, WORKING FROM OCT-2012 TO MAY-2022

The main responsibilities in my hands include: -

- Holding meetings with housekeeping staff to discuss their job functions.
- Listening to, understanding, and clarifying guest concerns. Inspecting the cleaning and servicing of guestrooms and public areas.
- Approaching guests in an attentive, friendly, courteous and service-oriented manner.
- Making sure that all Guest Rooms have appropriate supplies and linens in them.
- Overseeing staff performance on a daily basis.
- Ensuring that rooms and bathrooms are cleaned on a daily basis. Inspecting guest rooms and guest areas.
- Checking rooms and common areas, including stairways and lounge areas, for cleanliness.
- Examine building to determine the need for repairs and cleaning issues.
- Directing housekeeping staff to ensure a high standard of cleanliness in all public areas.
- Delegating work to meet business objectives and goals.
- Maintaining a high standard of personal appearance and grooming.
- Train new employees on the duties and responsibilities of the department.
- Maintaining an inventory of guest room and housekeeping supplies.
- Complying with all health and safety standards.
- Quickly resolve guest complaints and concerns, ensuring their stay is enjoyable and they are our priority - securing returns stays when guests are in the area.
- Work closely with the front desk, department executives, maintenance, and general manager to address issues and concerns
- Submit daily comprehensive computer reports on room status, discrepancies, resolved issues, and repairs as required.

WORK EXPERIENCE

CLEANING SUPERVISOR

SOUQ AL BALADI Trading W.L.L

The main responsibilities in my hands include: -

- Assist in the training of all commercial cleaning associates, ensuring that all associates have a complete understanding of the company policy.
- Efficiently maintain associate work schedules on a daily basis.
- Supervise cleaning associates, ensuring they meet with the highest standards of cleanliness.
- Function in commercial cleaning associate role to ensure work is complete.
- Maintain control of establishment keys in accordance with departmental procedures and customer security.
- Ensure all associates have sufficient cleaning supplies and the knowledge of how to use them.
- Set a constant example to all associates in dress and behavior, ensuring all associates are adhering to grooming and conduct standards.

Achievements

Awards:

- **Certificate Of Recognition Fire Warden/Marshall Training 29-August-2017**
- **Certificate Of Contribution 5years OF Valuable Service of The Company**
- **Certificate Of Appreciation Outstanding Performance**

PERSONAL PROFILE:

Name : SYED WASI ULLAH HUSSAINI
Father's Name : SYED SAFI ULLAH HUSSAINI
Nationality : Indian
Gender : Male
Marital Status : Married
Passport Number : J3446711
Qatar ID No : 28835623959

I hereby attest that the above information and facts are true and correct to the best of my knowledge

SYED WASI ULLAH HUSSAINI
Doha Qatar.