

Curriculum Vitae

Professional Summary

I would like to be a part of company that indulges professional growth which provides challenging & rewarding career while allowing me to utilize my knowledge & skills. Seeking a position that can provide a steady growth & learning opportunity to practice my profession & practical experience extensively.



Mahesh Prabath Liyanage

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WORKING EXPERIENCE

AJWAN TRADING & HOSPITALITY GROUP (Go Crispy Restaurant - DOHA, QATAR) (Since Dec 2023 to Up To Now)

Team Leader

- Instructed new team members on correct procedures for all areas of operations.
- Trained workers in food preparation, money handling and cleaning roles to facilitate restaurant operations.
- Documented training activities and changes to analyze program effectiveness.
- Maintained order and cleanliness of work areas to conform with health codes.
- Resolved guest concerns and relayed relevant information to supervisor.
- Completed opening, closing and shift change tasks to promote store efficiency.
- Recorded customer orders and communicated clearly to confirm each order.
- Maximized customer satisfaction by quickly addressing and resolving complaints with food or service.
- Accepted transaction payments, making change for cash payments and processing credit cards, debit cards and gift cards.
- Suggested additional menu items, beverages and desserts to increase sales.
- Mastered point-of-service (POS) computer system for automated order taking.

PERSONAL DETAILS

Name : M.P. Liyanage
Nationality : Sri Lankan
Date of Birth : 04th October 1989
Gender : Male
Marital Status : Married
Passport No : N8814724
QID No. : 28914414342
Visa Status : Work Yearly Residence

CORE COMPETENCIES

- Proven initiative & ability to work with minimal supervision.
- Good team player & multitasking capabilities.
- Excellent communication and interpersonal skills
- Fast learner & dedicated in delivering team success.
- Displays energy & enthusiasm in approaching the job.
- Possess high level of creativity and determination to succeed.
- Equipment & Program knowledge
- Sets & maintains high performance standards.
- Takes personal responsibility for job performance.

LANGUAGES

Sinhala ● ● ● ● ●
English ● ● ● ● ●

AL MANA RESTAURANT & FOOD CO. W.L.L (McDonald's – DOHA, QATAR) (Since 2021 Aug to Nov 30 ,2023)

Crew Trainer

- Motivated crew members to do their very best.
- Conducted Station Observation Checklists to make sure that crew were performing McDonalds procedures correctly.
- Train new crew members on counter or drive thru.
- Read food order requests or receive verbal instruction regarding preparation of food products.
- Clean general dining area Crew Trainer Food Prep Food Safety Food Waste Training new crew members Run Shift
- Greeted customers inside or in the drive-thru, take orders, handled payment and thanked customers.
- Cashier, stocking, customer service, and drive-thru preparation
- Maintain a clean work area , Make sure our customers leave with a unforgettable experience, train crew members at different stations
- Worked as the universal employee in the kitchen, as a cashier and in drive-thru.

PROFESSIONAL SECURITY SERVICES CO – DOHA, QATAR
(Since 2018 to 2021)

Security guard

- Provide excellent Personality, Politeness & good Discipline.
- Proper Observations.
- Proper checking of People, Vehicles, Inventories & Stores Etc.
- Patrolling areas & performing security checking.
- Proper Escort Services.
- Response for Alarm System & CCTV.
- Assistance in Emergency Cases.
- Assistance during first Aid
- Assistance during Fire Fighting

UNIVERSAL LABELS (PVT) LTD, SRI LANKA.

(Since 2014 to 2018)

Dispatch & Delivery Coordinator

**INTERNATIONAL TRIMMINGS & LABELS LANKA (PVT) LTD,
SRI LANKA.**

(Since 2013 to 2014)

Dispatch & Delivery Coordinator

DREAM TEAM CREATIONS (PVT) LTD, SRI LANKA.

(Since 2011 to 2013)

Purchasing Associate

EDUCATION QUALIFICATIONS

- Pass G.C.E. Advanced Level in Sri Lanka. (2008)
- Pass G.C.E. Ordinary Level in Sri Lanka (2005)

PROFESSIONAL QUALIFICATIONS

International Lions club of Colombo Millennium in Sri Lanka.

- Successfully Completed a one-year Professional English Course

Vocational Training Centre in Sri Lanka.

- Successfully Completed three years ICT Course in
(Computer competency, operating system, MS Office packages,
Introduction to internet and email)

I do hereby certify that the particulars above are true and accurate to the best of my knowledge and belief.

Yours truly,

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Mahesh Prabath Liyanage