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# ANGELICA MALUNES

Store Associate/Beauty Advisor

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## PERSONAL PROFILE

Reliable and customer-focused store associate with a strong background in retail sales, merchandising, and inventory management. Known for delivering exceptional service, maintaining organized displays, and supporting team success in fast-paced environments.

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## CONTACT

+974 3331 4324

amalunes23@gmail.com

## EXPERTISE

Customer Service  
Sales & Product Knowledge  
Store Operations  
Merchandising and Display

## PERSONAL SKILLS

Microsoft Office  
Internet Research  
Product Merchandising  
Cash Register Operation  
Relationship Building

## WORK EXPERIENCE

### STORE ASSOCIATE/BEAUTY ADVISOR

*Landmark Group | Nov 2019 - Present*

- Greet customers and provide exceptional service
- Assist customers in locating products and answering questions
- Operate cash registers and handle transactions accurately
- Stock shelves, organize displays, and maintain a clean sales floor
- Collaborate with team members to meet sales and service goals
- Demonstrated products and advised customer on ideal application techniques
- Handled customer and administrative paperwork for sales, damages and RTVs

### OFFICER IN CHARGE

*SunJosh Company | May 2018 - Sep 2019*

- Planned and executed strategies to increase business and drive profit growth
- Helped office personnel with errands, paperwork and data entry
- Documented, research and resolved customer service issues
- Approached and solved problems with initiative and sound judgement

### CASHIER

*Sandford Marketing Corp | Nov 2015 - June 2016*

- Balance cash drawer at the beginning and end of each shift
  - Engaged customers in pleasant conversation while completing cash register transactions
  - Provided information to customers on product services
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## EDUCATION

### BS MARINE TRANSPORTATION

*University of Perpetual Health Delta | 2015*

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