

OMAR AIOMARI

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PROFILE

Enthusiastic and customer-focused bank teller with (8 years) of experience in providing excellent service in a fast-paced banking environment. Skilled in handling cash transactions, balancing cash drawers, and assisting customers with their banking needs. Strong attention to detail and ability to work collaboratively with team members to achieve branch goals. Committed to maintaining high standards of accuracy and compliance.

EDUCATION

Bachelor Of Accounting & Business law **January 2016**

School of Al al-Bayt University, Jordan

SKILLS

- Customer Service
- Cash Handling
- Problem Solving
- Fraud Prevention & Compliance
- Attention to details
- Communication Skills.
- Record Keeping & Documentation
- Computer & Banking Software Proficiency

WORK EXPERIENCE

Bank Teller **September 2017- March 2025**

Arab Jordan Investment Bank, Amman, Jordan

- Answering customer inquiries and providing information on bank products and services.
- Counting and verifying cash and checks to ensure accuracy.
- Resolving customer issues and complaints in a professional and efficient manner.
- Accurately process a variety of financial transactions.
- Verifying the accuracy of all transactions and ensuring all necessary documentation is completed.
- Operating cash recyclers, coin counters, and other banking equipment
- Adhering to all bank policies, procedures, and regulations, including those related to anti-money laundering (AML) and know your customer (KYC).
- Identifying and reporting suspicious activity to prevent fraud and financial crime.

COURSE

- **Money Laundering and Terrorist Financing** **February 2022**
Central Bank Of Jordan- Jordan, Amman
- **Customers Service** **February 2018**
Arab Jordan Investment Bank- Jordan, Amman
- **Western Union** **December 2017**
Cairo Amman Bank- Jordan, Amman

LANGUGES

- **Arabic:** Native
- **English:** Fluent